

# **GOVERNMENT COLLEGE KARIAVATTOM**

**Thiruvananthapuram**



**Action Taken Report based on Feedback**

**2020-2021**

## **ACTION TAKEN REPORT (2020-2021)**

The feedback was collected from students, teachers and alumni of the college and the results were analysed by IQAC and the following actions were taken.

From the students' feedback, the difficulties faced by them are

- Some of the students have a neutral reaction towards the balance between theory and practicals of the course.
- The grievance redressal system also needs further improvement in functioning according to some students.
- The overall development of students also needs further improvement.

As these issues collectively contribute to a less than optimal educational experience for students, impacting their overall learning outcomes and satisfaction with their academic journey. The following actions were taken by IQAC.

IQAC conducted meetings with faculty members and addressed the issues raised by students. The students were made aware of the importance of theory and practical components for a course since many students expressed a neutral reaction towards the same. The functioning of the Grievance redressal system was informed to all the students of the college and a grievance box was also installed in the entrance of the office where students can drop their grievances. The grievance redressal committee periodically checks the grievances and appropriate actions will be carried out.

The Alumni of the college have a complaint regarding the fact that they are sometimes not intimated about the functions of the college. However, the alumni association of the college were instructed to inform them on any upcoming programmes well in advance. Alumni also expressed that their accessibility as alumni to college is not up to the expectation. However, the frequency of interaction and accessibility is far better compared to previous years.

Library infrastructure which includes e-resources is an area which was mentioned by the faculty that needs improvement. Several measures were taken up by the IQAC in the current year too to increase the resources in the library by the next academic year. However, the number of e-resources has improved compared to the previous year according to teachers. ICT enabled classrooms were also in high demand as recorded classes also needed to be prepared to be delivered to students due to COVID pandemic. IQAC decided to send a detailed proposal for the same to DCE so as to provide faculty with all privileges.



IQAC Coordinator

Govt. College Kariavattom