FEEDBACK COLLECTED FROM STUDENTS, TEACHERS, PARENTS AND ALUMNI

Students' feedback

Feedback was collected from both undergraduate and postgraduate students of the college using google sheet shared with them. More than 90% of students rated the understandability of teachers' explanations as good and excellent. But 9% of the students couldn't follow the teacher and the teachers were made aware of that so that they could improve by using some more aids for explanation. Nearly 94% of students admitted that the teachers are willing to help them in studies and 80% of the teachers use computer aids for teaching. But according to students nearly 16% of teachers teach only less than 50% of portions and also 16% cover 50-70 percentage of portions. This was found very unattractive and instructions were given to teachers to complete the portions well in advance and also to provide revision classes or test papers to equip the students to face any type of questions. But more than 88% of teachers maintain a good rapport with students and they conduct exams also on a regular basis. More than 90% of teachers are punctual in their classes and complete portions on time. In addition, more than 90% of students have assessed the overall experience as good.

Parents' Feedback

Feedback was collected from Parents on the facilities provided to their wards. More than 90% of parents feel that the college is providing very good learning facilities to their children.But nearly 25% of parents demanded the club and extension activities to be improved.More than 85% agreed on the library facilities provided by the college, but they want extracurricular activities to be improved. Canteen facilities is another major challenge faced by the students, according to the parents. This needs to be given due importance in future.Only 70% of the parents felt the help from the career guidance cell as appropriate. This also should be improved in future. Nearly 15% are not satisfied with the restroom facilities of the college, but majority of them are satisfied on office and store facilities of the college. Nearly, 70% of the parents reported good on the functioning of the college PTA. Majority of the parents visit the college often, at least once in a semester. They are also satisfied with sports promotion and drinking water facilities in the college, but sick room or medical assistance within campus needs to be improved. Hostel

facilities are another major requirement for parents as well as students since many are from faraway places.

Teachers' Feedback

More than 85% of teachers are satisfied with the curriculum. And it is to be noted that the curriculum is revised at least once in five years, so that all contemporary issues and concepts and current developments are included in the syllabus. All the teachers of the institution felt that a good academic environment is maintained in the college. The teachers are satisfied with the library infrastructure of the college with books in all disciplines and periodicals and journals.Nearly 9% of teachers rated the classroom facilities as poor, which needs to beimproved. Facilities for online teaching also needs to be improved. They are also satisfied with office administration and could get the works done from college within the expected time period. The overall atmosphere provided by the college for effective teaching learning process is also good for majority of teachers However, a good research environment also needs to be inculcated with many departments develop to research centers.

The feedback collected from Students, Teachers, Parents and Alumni were analysed by IQAC and plan of action was prepared by IQAC to address the issues pointed out in the feedback.

Alumni Feedback

Feedback collected from Alumni of all Departments including UG and PG and found that more than 97% of alumni found the course they completed in the institution as appropriate and good. Nearly 68% of them interact with the college very often. Nearly 14% of the alumni are not aware of or informed about the programmes in the college, but majority of the alumni are either informed about or they get to know the functions of the college by some means. After the completion of course, particularly UG all students are affiliated to an institution as part of pursuing their post-graduation. More than 86% of the alumni have rated their accessibility to the college even after completing course as good. From the suggestions received from alumni, majority of the alumni found the college excellent in academics. They have also mentioned about the ranks produced by the college each year. However, they would like the college to provide campus placement drives. Some students also urged the necessity of inter collegiate fests, though programmes are usually conducted in an interdepartmental manner and at University-level. Some of the alumni also necessitated the need for smart classroom for all batches.

ACTION TAKEN REPORT

The feedback collected from students were analysed by IQAC and the following actions were taken.

From the students' feedback, the difficulties faced by them are

- Understandability of teachers' explanation needs to be improved for a few portions/classes.
- Percentage of portions covered by teachers also needs to made in accordance with the date of university exam and commencement of classes.
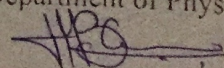
IQAC conducted meetings with faculty members and addressed the issues raised by students. The teachers were given instructions to use some other aids for teaching portions that students find difficult to understand. Also, percentage of classes completed by teachers should be in accordance with the University exam time table. More revision classes or classes that support students to help them face university exams also is to be provided.

From Parents' feedback, the club and extension activities need to be improved. Since 2020-21 was a year down with pandemic, all the programmes were conducted through online mode. However, IQAC has instructed all the club and extension activity convenors to conduct activities through offline mode once the college reopens completely. Canteen and Rest room facilities also needs to be improved. Hence, data was collected from students in the current academic year regarding the usage of canteen to start its functioning. Hostel facility is not provided by the college now. However, it is already allocated in the master plan of the college. At present, Hostel facility for Govt Colleges is allotted by the University at Govt Hostels at Vazhuthacaud. Private hostels near to college are also available. Sick rooms and a Women amenity centre are also present in the college, and directions were given to make its functioning smooth.

The Alumni of the college have a complaint regarding the fact that they are sometimes not intimated about the functions of the college. This was mainly because, almost all the programmes were conducted through online mode in the previous academic year. However, the alumni association of the college were instructed to inform them on any upcoming programmes well in advance. Placement drives were conducted, but not in the campus. Students were given information on any placement drives pertaining to their subjects. A Placement convenor is in charge of it. Intercollegiate programmes were not conducted last year due to the pandemic. However, assurance is given that programmes will be conducted after the pandemic. Many of the classrooms are smart classrooms and the process of converting the rest of the classrooms is in progress.

The main necessity for teachers is that of a fully wifi enabled campus. It is rectified now by placing access points and repeaters at many places in the campus. The proposal for making it fully functioning was discussed and a proposal for the same is submitted to the DCE. Research facility is yet another issue faced by teachers. The necessity for making a research centre is that the department should conduct PG Programme. This year Physics Department is upgraded as Post Graduate and Research Department of Physics.

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